



Outlook Survey Report, Third Quarter, 2024

Healthcare Financial Management Association's
review of healthcare finance trends

hfma™

Thank you for participating in HFMA's quarterly Outlook Survey. You are receiving this special preview report because you responded to the survey, which we truly appreciate.

This report shares results gathered in August 2024. For some questions, respondents were asked to provide their projections for the upcoming three months, representing the fourth quarter of 2024. Approximately 813 HFMA members submitted responses. HFMA will continue to plot the quarterly movement of specific metrics and highlight changes in the healthcare finance environment and how those changes may affect healthcare finance professionals in the future.

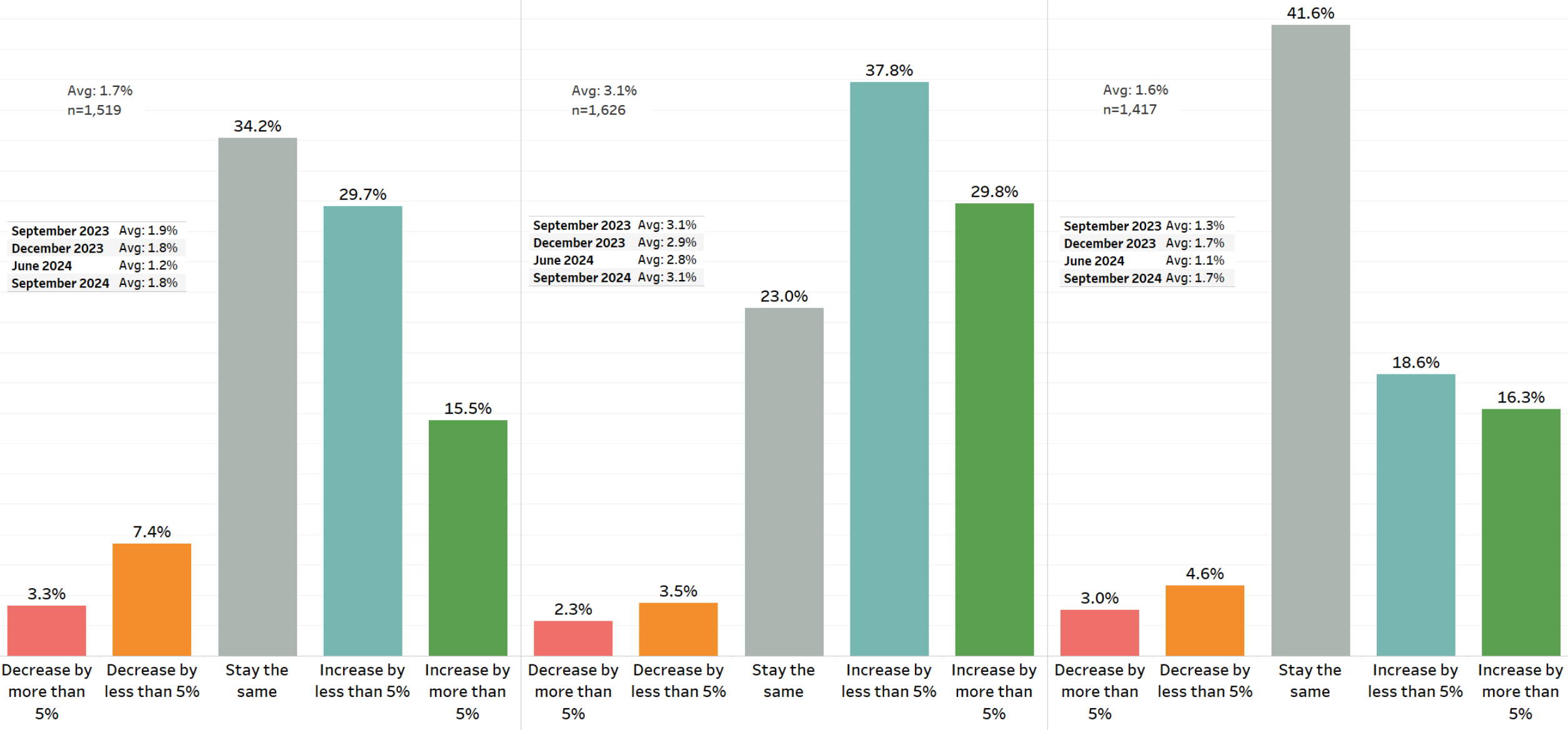
The following slides share how HFMA members expect activity for care encounters, net patient revenue, days in A/R, investments, and staffing for the next three months or the third quarter of 2024.

Where do you expect your care encounters (volumes) to be in the next 3 months?

Inpatient encounters (volume)

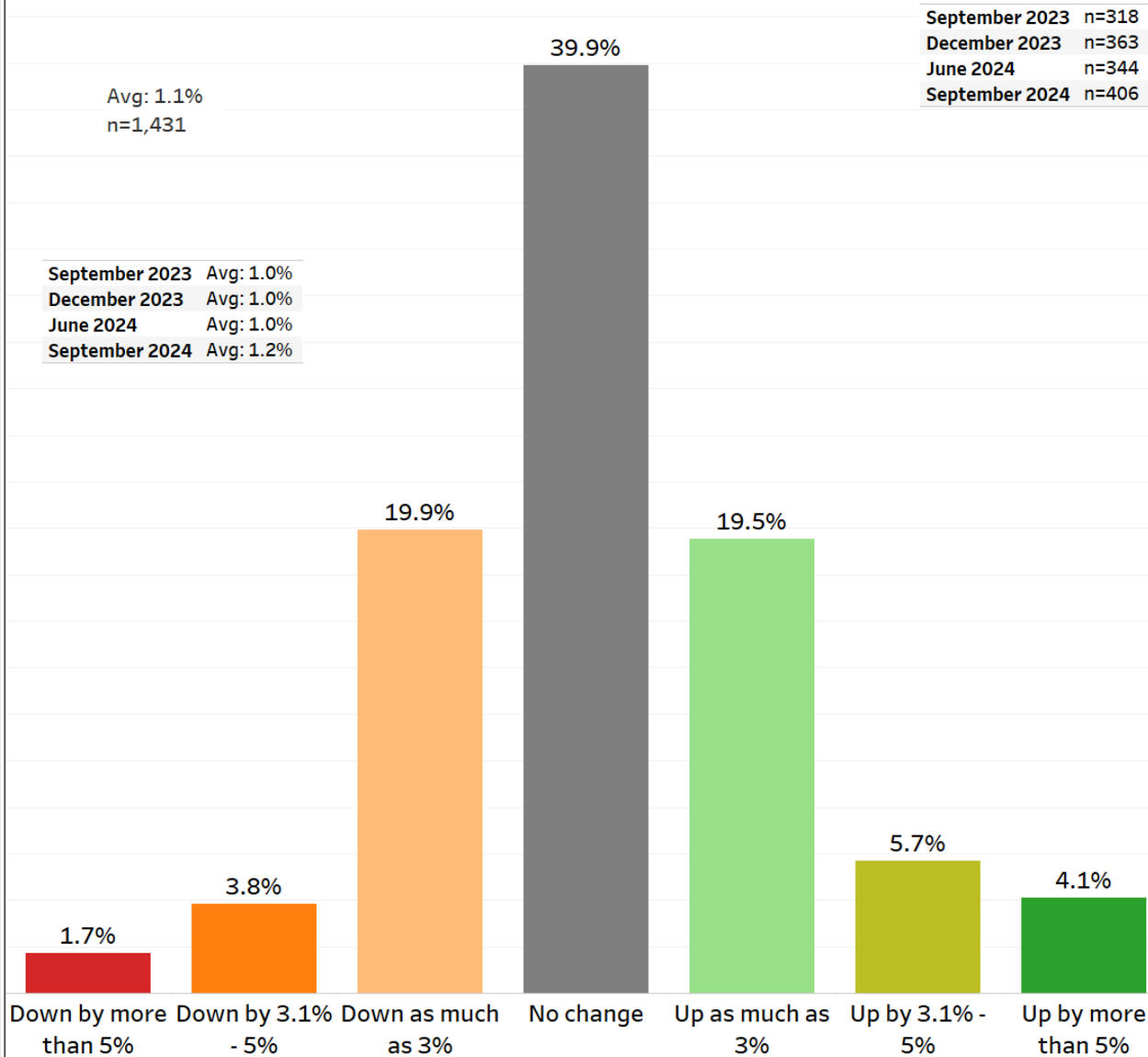
Outpatient encounters (volume)

Virtual care encounters (volume)

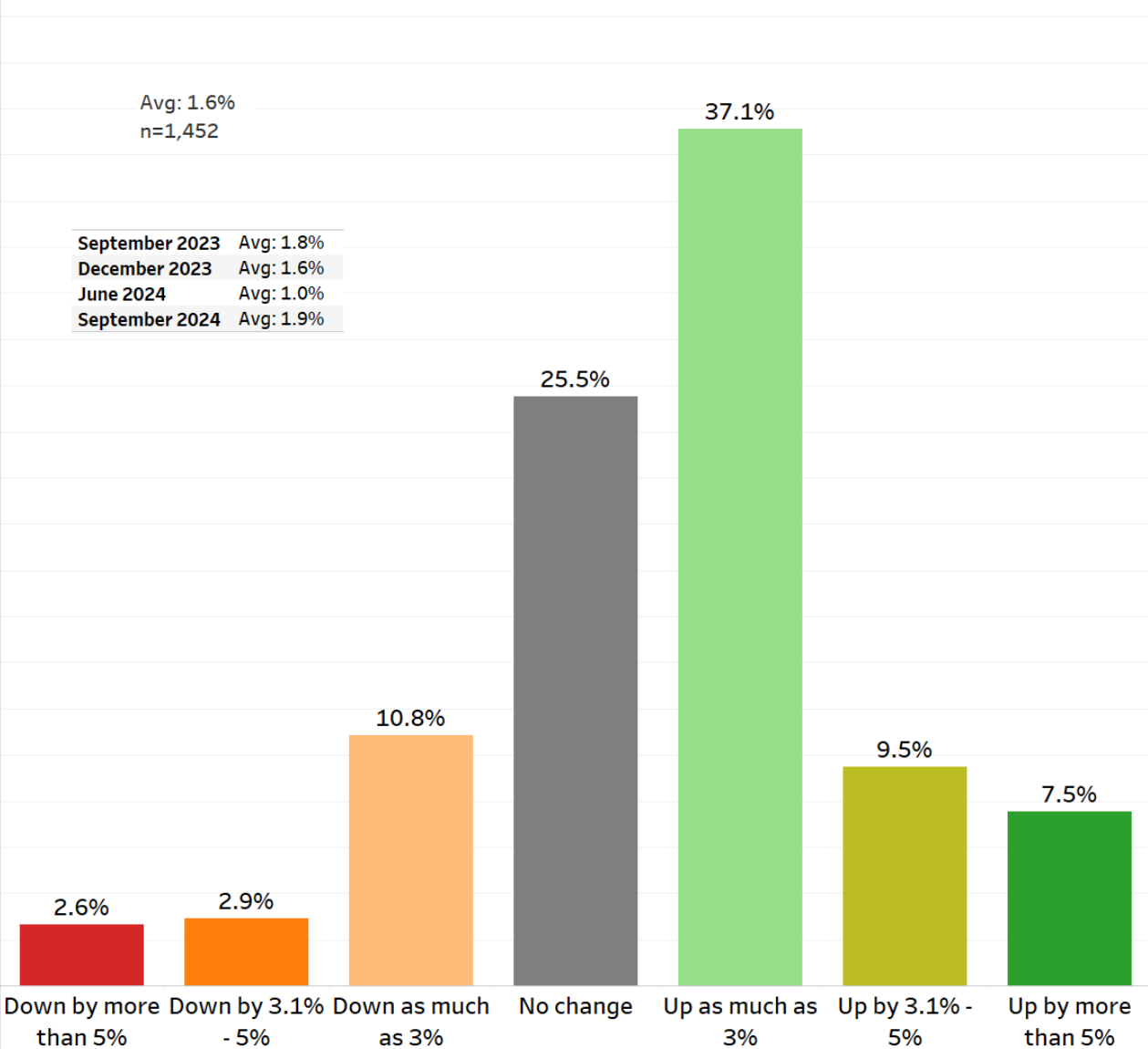


How much do you project each of the following will change within your organization, overall, over the next 3 months?

Average Days in AR

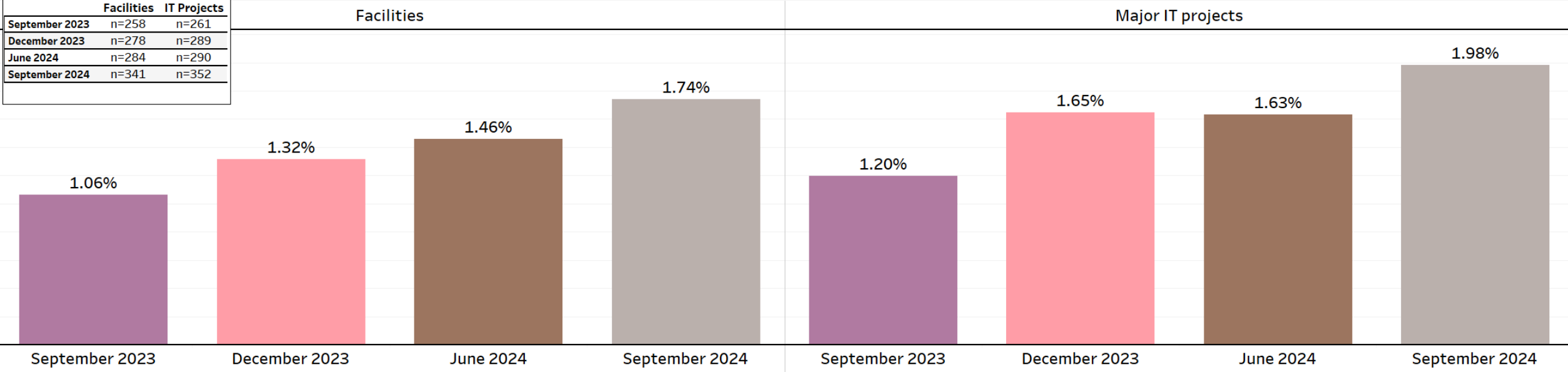


Net Patient Revenue

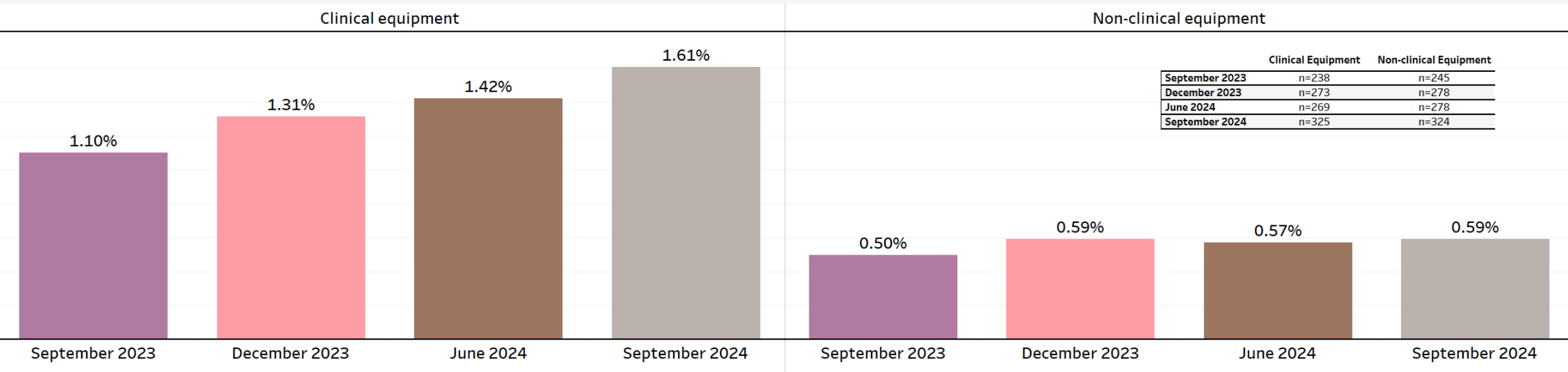


How much do you project your investments in the following areas will change over the next 3 months?

	Facilities	IT Projects
September 2023	n=258	n=261
December 2023	n=278	n=289
June 2024	n=284	n=290
September 2024	n=341	n=352



How much do you project your investments in the following areas will change over the next 3 months?



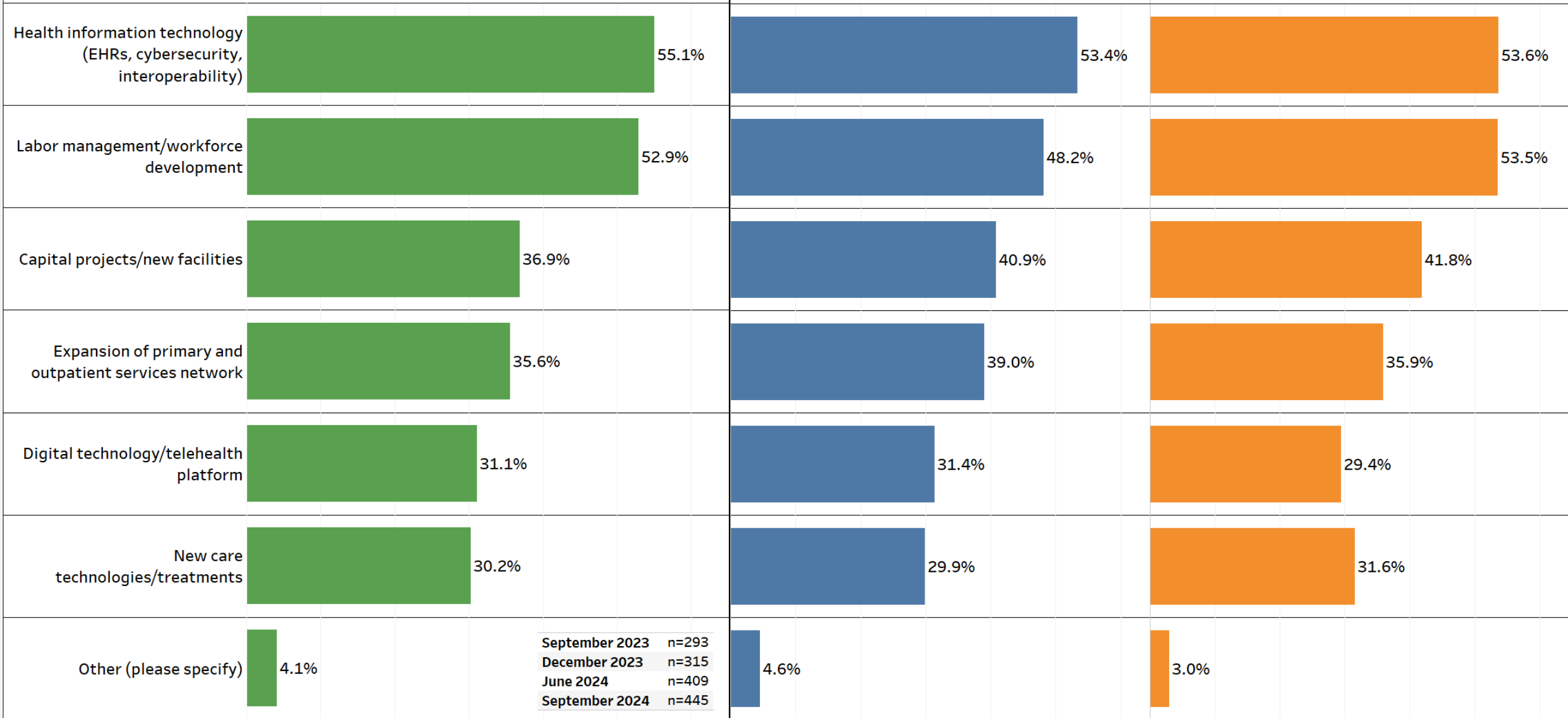
	Clinical Equipment	Non-clinical Equipment
September 2023	n=238	n=245
December 2023	n=273	n=278
June 2024	n=269	n=278
September 2024	n=325	n=324

Which of the following do you predict will require the greatest investment of your organization's resources over the next 3 years?
(Please choose your top three.)

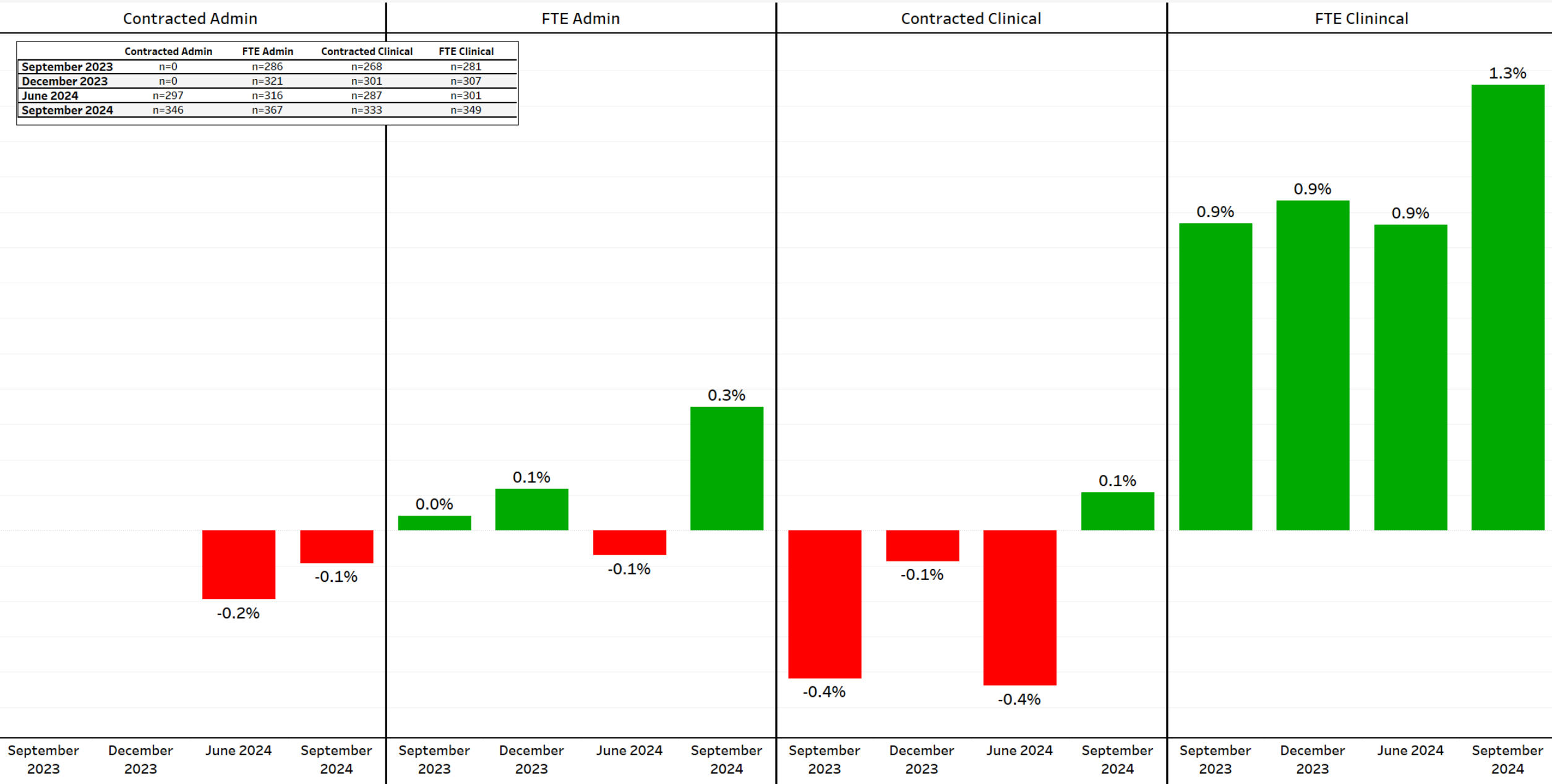
Health System Headquarters/Corporate Offices n=328
Hospital or Medical Ctr n=772

Health System Headquarters/Corporate Offices

Hospital or Medical Ctr



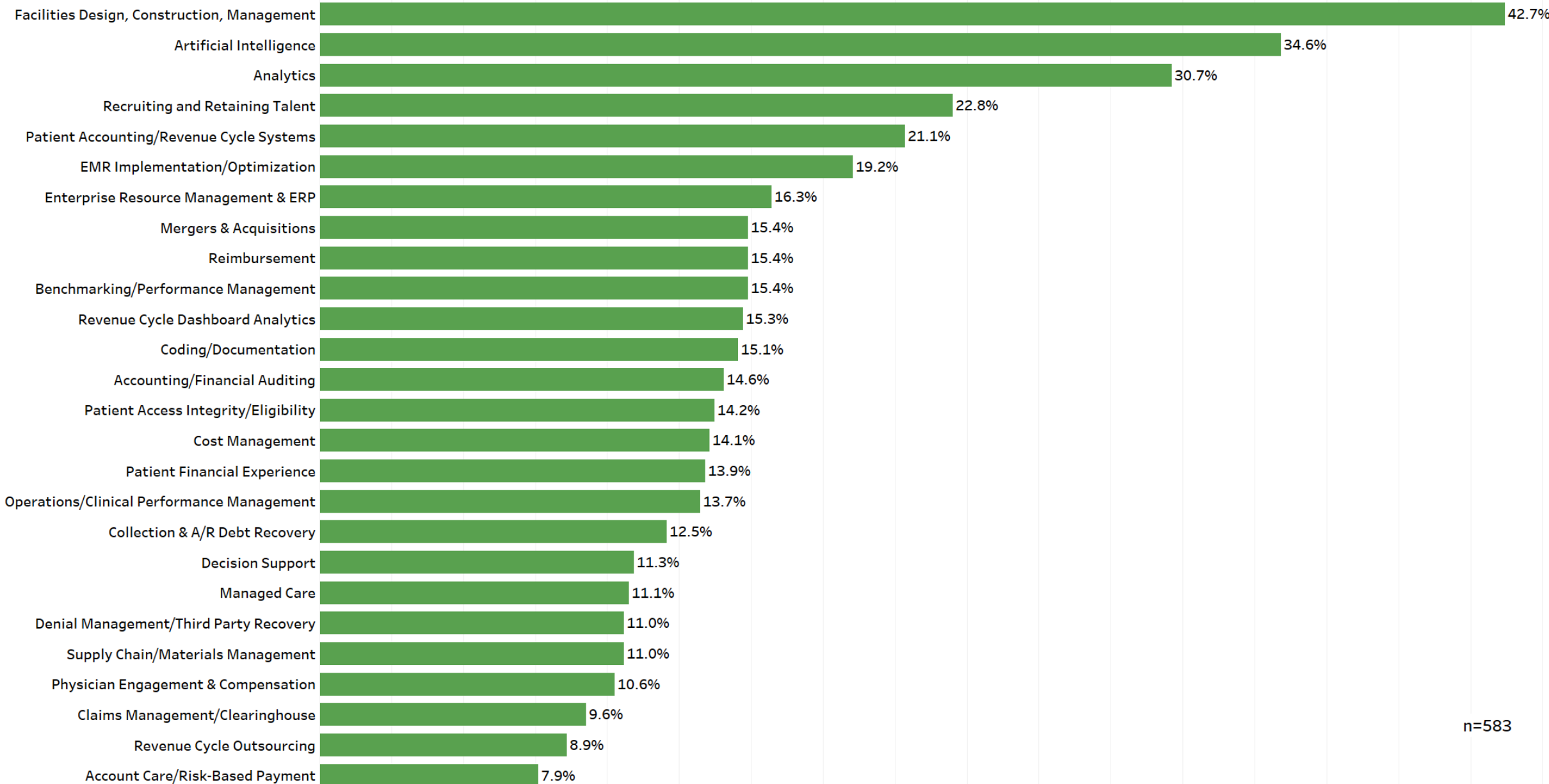
How much do you project employment will change within your organization, overall, over the next 3 months?



	Contracted Admin	FTE Admin	Contracted Clinical	FTE Clinical
September 2023	n=0	n=286	n=268	n=281
December 2023	n=0	n=321	n=301	n=307
June 2024	n=297	n=316	n=287	n=301
September 2024	n=346	n=367	n=333	n=349

September 2023 December 2023 June 2024 September 2024 | September 2023 December 2023 June 2024 September 2024 | September 2023 December 2023 June 2024 September 2024 | September 2023 December 2023 June 2024 September 2024

What types of products or services is your organization going to be investing in/purchasing within the next 12-18 months? Please select all that apply.
 Asked only of healthcare providers.



n=583

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